

STATE OF SOUTH CAROLINA

(Caption of Case)

See Docketing Information Below

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER SHEET

DOCKET

NUMBER: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

(Please type or print)

Submitted by: Patrick W. Turner

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NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda expeditiously

☒ Other: General Subscriber Service Tariff - Revisions to Sections A13, A42, A103, and A113

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)		
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input checked="" type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input checked="" type="checkbox"/> Tariff
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other: _____
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other: _____	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input type="checkbox"/> Late-Filed Exhibit	<input type="checkbox"/> Report	

Print Form

Reset Form



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October 18, 2007

The Honorable Charles L. A. Terreni  
Chief Clerk  
Public Service Commission of South Carolina  
Columbia, South Carolina 29211

Dear Mr. Terreni:

Attached for filing with the Commission are tariff pages with an effective date of November 1, 2007. The tariff pages are listed in Attachment B.

This tariff filing, which changes the name of certain optional residence features, is part of an effort to establish consistency in the naming of services throughout the AT&T service area. Starting December 1, 2007, these new names will appear in AT&T South Carolina's billing information.

**Old Name**

Call Waiting Deluxe  
Preferred Call Forwarding  
Caller ID Deluxe  
Anonymous Call Rejection  
Call Selector  
Privacy Director service  
Companion Services Package

**New Name**

Call Waiting ID  
Selective Call Forwarding  
Caller ID  
Anonymous Call Blocking  
Personalized Ring 6  
Privacy Manager service  
Calling Features Package

Yours very truly,

  
Vice President

Attachments

## **TARIFF PAGES**

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	First Revised Page 4
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	Fifteenth Revised Page 15.1
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EFFECTIVE: November 1, 2007

## GENERAL SUBSCRIBER SERVICE TARIFF FOR THE STATE OF SOUTH CAROLINA

### EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

(B)	To signify rates established under bond
(C)	To signify a changed regulation or tariff
(D)	To signify discontinued rate, regulation or text
(I)	To signify increase in rate
(M)	To signify a move from one page to another with no change to text, regulation or tariff
(N)	To signify new rate and/or new regulation, and/or new text
(O)	To signify obsoleted rate, regulation or text
(R)	To signify reduction in rate
(S)	To signify matter already appearing in another part of the tariff and repeated for clarification
(T)	To signify a change in text but no change in rate or regulation
(U)	To signify USOC added or changed only
(V)	To signify vintaged tariff

The preceding symbols will apply except where additional symbols are identified at the bottom of an individual page or at the beginning or end of a section or paragraph.

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9-1-1 PinPoint® Service	(T)
AccuPulse® Service	(T)
AdReach® Service	(T)
AdWatch® Service	(T)
Area Plus® Service/Plan	(T)
Back-Up <sup>SM</sup> Line	(T)
BellSouth Answers®	(T)
BellSouth Business Choice®	(T)
BellSouth Business Plus® Service/Plan	(T)
BellSouth Business® Products/Services	(T)
BellSouth Choice Rewards® Program	(T)
BellSouth Enhanced Solutions <sup>SM</sup> Service	(T)
BellSouth Essentials® Package	(T)
BellSouth PSP Rewards® Plan	(T)
BellSouth Select Business <sup>TM/SM</sup> Cards/Program	(T)
BellSouth Select® Cards/Program	(T)
BellSouth Solutions® Package/Plan	(T)
BusyConnect® Service	(M)(T)

Material appearing on this page previously appeared on page(s) 3 of this section.

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## GENERAL SUBSCRIBER SERVICE TARIFF FOR THE STATE OF SOUTH CAROLINA

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	(M)
Complete Choice <sup>®</sup> Plan/Option/Service	(T)
CourtesyComplete <sup>®</sup> Service	(T)
CrisisLink <sup>®</sup> Service	(T)
Custom Advantage <sup>TM/SM</sup> Package	(T)
DAB <sup>®</sup> Service	(T)
Data Answers <sup>SM</sup> Package	(T)
Digital ESSX <sup>®</sup> Service	(T)
Digital Passport <sup>SM</sup> Service	(T)
ESSX <sup>®</sup> Service	(T)
FastAccess <sup>®</sup> Internet Service	(T)
FlexServ <sup>®</sup> Service	(T)
LightGate <sup>®</sup> Service	(T)
MegaLink <sup>®</sup> Service	(T)
MemoryCall <sup>®</sup> Service	(T)
MultiServ <sup>®</sup> Service	(T)
PreferredPack <sup>®</sup> Plan	(T)
Premium Answers <sup>SM</sup> Package	(T)
Premium Plus Answers <sup>SM</sup> Package	(T)
Prestige <sup>®</sup> Service	(T)
Privacy <i>Manager</i> <sup>®</sup> Service	(T)
<b>(DELETED)</b>	(D)
PulseLink <sup>®</sup> Service	(T)
QuikComplete <sup>®</sup> Service	(T)
RightTouch <sup>®</sup> Service	(T)
RingMaster <sup>®</sup> Service	(T)
<b>(DELETED)</b>	(D)
Saver <sup>SM</sup> Service	(M)(T)
Small Business Select <sup>®</sup> Program	(T)
SMARTGate <sup>®</sup> Service	(T)
SMARTLine <sup>®</sup> Service	(T)
SMARTPath <sup>®</sup> Service	(T)
SMARTRing <sup>®</sup> Service	(T)
Stylist <sup>®</sup> Service	(T)
SynchroNet <sup>®</sup> Service	(T)

Material previously appearing on this page now appears on page(s) 2 of this section.  
Material appearing on this page previously appeared on page(s) 4 of this section.

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BELLSOUTH  
TELECOMMUNICATIONS, INC.  
SOUTH CAROLINA  
ISSUED: October 18, 2007  
BY: President - South Carolina  
Columbia, South Carolina

GENERAL SUBSCRIBER SERVICE TARIFF

First Revised Page 4  
Cancels Original Page 4

EFFECTIVE: November 1, 2007

**GENERAL SUBSCRIBER SERVICE TARIFF FOR THE STATE OF SOUTH CAROLINA**

**TRADEMARKS AND SERVICEMARKS (Cont'd)**

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The REAL White Pages®	(T)
The REAL Yellow Pages®	(T)
TouchStar® Service	(T)
Unlimited Answers <sup>SM</sup> Plan	(T)
Unlimited Plus Answers <sup>SM</sup> Plan	(T)
Value Answers <sup>SM</sup> Package	(T)
Value Plus Answers <sup>SM</sup> Package	(T)
Visual Director® Service	(T)
WatchAlert® Service	(T)
WatsSaver® Service)	(T)
Winning Choice <sup>SM</sup> Package	(T)
ZipCONNECT® Service	(T)
	(M)

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(T)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Services (Cont'd)

#### A13.9.1 Description of Service (Cont'd)

**J. Call Forwarding Multipath**

Provides customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line, Customer Control Call Forwarding Don't Answer, Call Forwarding Variable, or Remote Access Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number.

**K. Remote Access Call Forwarding Variable**

Provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to telephone number.

**L. Call Waiting *ID***

Allows a residence customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting *ID* includes the functionality of the Call Waiting feature and provides several additional call disposition options. (T)

Call disposition options provided with Call Waiting *ID* include: (T)

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

Utilization of the full capabilities of Call Waiting *ID* requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation and maintenance of the ADSI-compatible CPE and its technical capability to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein. (T)

**M. Three-Way Calling with Transfer**

Allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis. Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is an intra-switch call. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook.

**N. Star 98 Access**

Allows a subscriber to access a service, generally their local voice mail service, when they dial \*98 from their home or business telephone line. Star 98 Access connects the customer to the local telephone number, generally of their voice mail provider, to whom their calls are forwarded via a version of Call Forwarding Don't Answer.

EFFECTIVE: November 1, 2007

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Services (Cont'd)

#### A13.9.2 Rules, Regulations and Limitations (Cont'd)

**I. Call Forwarding Multipath**

Where facilities permit for a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of ten or less lines/trunks, up to ten calling paths will be provided at no charge. For a hunting arrangement greater than ten lines/trunks, additional paths (in excess of the ten provided at no charge) can be purchased. The total number of calling paths cannot exceed the number of lines/trunks in the forwarding hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature each call will be forwarded at the completion of each ring cycle. A Secondary Service Charge will apply to requests to increase or decrease the number of calling paths.

**J. Call Waiting *ID***

1. Except where specifically provided otherwise in this Tariff, Call Waiting *ID* is furnished only to single line residence customers. (T)
2. Subscribers to Call Waiting *ID* must have Touch-Tone service. (T)
3. The customer must have a Calling Identification Delivery feature, such as Caller ID-Basic or Caller ID for the calling identification data of the waiting call to be provided following the Call Waiting *ID* alerting tone. (T)
4. The customer must subscribe to a Call Forwarding Don't Answer feature in order to forward a waiting call to another location.
5. All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this Tariff. Such features must be ordered separately from Call Waiting *ID*. (T)

**K. Three-Way Calling with Transfer**

This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.

**L. Star 98 Access**

1. Star 98 Access is only available to subscribers on lines which are equipped with a version of Call Forwarding Don't Answer.
2. Star 98 Access is provisioned on a per line basis and functions only from a line provisioned with this feature and the appropriate auxiliary calling features.
3. Star 98 Access is not available on ISDN service, Prestige communications service, Foreign Central Office (FCO) service, Foreign Exchange (FX) lines or Centrex-type services. (T)
4. Star 98 Access may not be compatible with all auxiliary calling features.

EFFECTIVE: November 1, 2007

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Services (Cont'd)

#### A13.9.3 Rates<sup>1</sup>

Refer to A13.33 of this Tariff for discounts applicable to the subscription rate of selected multiple features.

#### A. Residence

##### 1. Individual Features

	Monthly Rate	USOC	
(a) Call Forwarding Variable <sup>2</sup>	\$5.95	ESM	
(b) Three-Way Calling <sup>2</sup>	6.00	ESC	
(c) Call Waiting <sup>2</sup>	6.95	ESX	
(d) Speed Calling (8 Code) <sup>2</sup>	5.95	ESL	
(e) Speed Calling (30 Code) <sup>2</sup>	5.95	ESF	
(f) Call Forwarding Busy Line	1.50	GCE	
(g) Call Forwarding Don't Answer	1.50	GCJ	
(h) Customer Control Call Forwarding Busy Line <sup>2</sup>	3.50	GJP	
(i) Customer Control Call Forwarding Don't Answer <sup>2</sup>	4.00	GJC	
(j) Call Forwarding Busy Line Multipath or Customer Control Call Forwarding Busy Line Multipath <sup>3</sup>	4.00	CFSBX	
(k) Call Forwarding Don't Answer Multipath or Customer Control Call Forwarding Don't Answer Multipath <sup>3</sup>	3.00	CFSDX	
(l) Call Forwarding Variable Multipath or Remote Access Call Forwarding Variable Multipath <sup>3</sup>	3.00	CFSVX	
(m) Remote Access Call Forwarding Variable <sup>2</sup>	7.00	GCZ	
(n) Call Waiting <b>ID</b> <sup>2</sup>	7.95	ESXD+	(T)
(o) Call Forwarding Don't Answer with Ring Control <sup>2</sup>	1.50	GCJRC	
(p) Star 98 Access <sup>2</sup>	1.00	S98AF	

**Note 1:** A Secondary Service Charge is applicable to all listed services except for Call Waiting Deluxe when provided on a separate order.

**Note 2:** Monthly rate per C.O. line equipped.

**Note 3:** Monthly rate for up to ten (10) call forwarding path.

EFFECTIVE: November 1, 2007

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

(T)

#### A13.19.2 Definitions of Feature Offerings (Cont'd)

##### A. Call Return (Cont'd)

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Call Return must be purchased with Repeat Dialing.

This feature is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.

If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available for voicing-back to the Call Return customer.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for voice-back.

If the incoming call is from a RingMaster service customer, the telephone number transmitted and available for voice-back will be the main Directory Number rather than any dependent RingMaster service number.

(T)

If the incoming call originates from a multi-line hunt group, the telephone number transmitted and voiced-back will always be the main number of the hunt group, unless the telephone numbers are TN identified within the group.

This feature is available, facilities permitting, to residence and business customers as follows: (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each use. Access to the usage option can be restricted at the customer's request at no charge.

##### B. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Repeat Dialing must be purchased with Call Return.

This feature is available, facilities permitting, to residence and business customers as follows: (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each use. Access to the usage option can be restricted at the customer's request at no charge.

##### C. *Personalized Ring 6 a.k.a.* Call Selector

(T)

*Personalized Ring 6* provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

(T)

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting in A13.9.1.A.3 and a call is received from a telephone number on the *Personalized Ring 6* screening list while the line is in use, the Call Waiting tone will also be distinctive.

(T)

When a telephone number on the *Personalized Ring 6* screening list also appears on the *Selective* Call Forwarding list, the *Selective* Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

(T)

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt groups.

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
SOUTH CAROLINA  
ISSUED: October 18, 2007  
BY: President - South Carolina  
Columbia, South Carolina

GENERAL SUBSCRIBER SERVICE TARIFF

First Revised Page 33.4.1.1  
Cancels Original Page 33.4.1.1

EFFECTIVE: November 1, 2007

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

(T)

#### A13.19.2 Definitions of Feature Offerings (Cont'd)

**D. *Selective Call Forwarding a.k.a.* Preferred Call Forwarding**

(T)

*Selective* Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

(T)

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

(T)

#### A13.19.2 Definitions of Feature Offerings (Cont'd)

##### E. Call Block

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

If the customer also subscribes to *Selective* Call Forwarding and/or *Personalized Ring 6* and the same telephone numbers appear on those screening lists, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified. Additionally, this feature will not block calls from coin or cellular telephones or operator assisted calls.

(T)

##### F. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office for further action. The customer is not provided the traced number.

Only calls from within the same TouchStar service capable area are traceable using Call Tracing.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

(T)

##### G. Caller ID - Basic (Number Delivery)

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group, unless, facilities permitting, the lines are TN (Telephone Number) identified within the group.

Calling party number information via Caller ID - Basic is not available on operator handled calls.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

(T)

#### A13.19.2 Definitions of Feature Offerings (Cont'd)

##### H. *Caller ID a.k.a.* Caller ID Deluxe (Name and Number Delivery)

(T)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls.

A maximum of fifteen characters is allowed for transmission of the Directory Name.

When Caller ID is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer.

(T)

Caller ID also includes Anonymous Call **Blocking** where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When **Anonymous Call Blocking** is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call **Blocking** regardless of the current state of the **Anonymous Call Blocking** customer's line (e.g., off hook or idle).

(T)

Subsequent to establishment of Caller ID, **Anonymous Call Blocking** can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

(T)

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

(T)

If the incoming call originates from a customer-provided pay telephone, the name information transmitted will always be "Pay Phone."

If the incoming call is from a caller who subscribes to RingMaster service, the name and number transmitted will always be the main directory listing information rather than the RingMaster service listed name and number.

(T)

If the incoming call originates from a Multi-Line Hunt Group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, only the main listed name and number of the PBX will be transmitted and available for display.

##### I. Calling Number Delivery Blocking - Permanent

This feature enables customers to prevent the transmission of their Directory Number and/or Directory Name on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis. A service order is required to establish or remove this feature.

The transmission of the Directory Number and/or Directory Name can be temporarily enabled on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to allow transmission of the Directory Number and Directory Name information.

Calling Number Delivery Blocking - Permanent is available to certain customers as described in A13.19.3.A.9 at no charge.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

(T)

#### A13.19.2 Definitions of Feature Offerings (Cont'd)

**J. Calling Number Delivery Blocking - Per Call**

This feature allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control their availability to the called party.

The transmission of the Directory Number and/or Directory Name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

**K. Call Tracking - Bulk Calling Line Identification (BCLID)**

This feature allows Multi-Line Hunt Groups (MLHG) or Private Branch Exchange (PBX) customers to receive call-related information on certain incoming telephone calls.

The following information is transmitted to the Call Tracking customer over a separate channel which is required for feature operation: calling and called Directory Numbers (DN), time of day the call was received, busy/idle status of the called line, and the calling line type (individual or group). This information should be received by the customer premises equipment (CPE) or by equipment in the central office, shortly after reception of the incoming call.

Any customer subscribing to Call Tracking, who wishes to have the Call Tracking information delivered to their CPE, will be responsible for the provision of compatible CPE which will receive, translate, display and/or store the transmitted data. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group.

If the incoming call is from a customer who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

Charges for Call Tracking are applicable on a per subscription and a "per calling number delivered" basis, plus appropriate Service Charges for establishment of the feature on the customer's line.

**L. (Obsoleted, See Section A113.)**

**M. *Anonymous Call Blocking a.k.a.* Anonymous Call Rejection**

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call **Blocking** is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call **Blocking** regardless of the current state of the **Anonymous Call Blocking** customer's line (e.g., off hook or idle).

A service order is required to establish or discontinue Anonymous Call **Blocking**. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

**N. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery)**

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the Enhanced Caller ID customer. A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When the Enhanced Caller ID customer's line is not in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE during the first long silent interval of the ringing cycle.

(T)

(T)



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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

(T)

#### A13.19.3 Regulations and Limitations of Service

A. The following limitations apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service capable offices. (T)
2. Per use Call Return, per use Repeat Dialing, denial of per use Call Return and denial of per use Repeat Dialing are available to the following types of service where facilities permit: single line residence, single line business, multi-line residence, multi-line business and PBX trunks.
3. TouchStar service features are available to single- and multi-line residence and business customers unless otherwise specified following. TouchStar services are compatible with either rotary dial or Touch-Tone service, except that BusyConnect will not work with rotary dial in most offices. Caller ID Basic and Caller ID are available to single and multi-line residence and business customers. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for ESSX service, Digital ESSX service, MultiServ service, MultiServ PLUS service, or Centrex service customers. Caller ID Basic, Caller ID, Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Private Branch Exchange (PBX) customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management and Call Tracking (BCLID) cannot be provisioned for: Basic 911, FCO, FX , or customers requesting Dual Service arrangements. (T)
4. TouchStar service basic features cannot be provisioned with party-line service, Toll Terminals, Trunks, or some Remote Switching Locations.
5. Appropriate Service Charges apply except during Company designated periods of special promotion. Applicable Service Charges will be waived for the following situations: Upgrades from Caller ID Basic to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management; upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management and upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. The Service Charge waiver will apply to situations in which the upgrade is the only service order activity. (T)
6. This Tariff sets forth minimum and maximum rates for TouchStar service as described in A13.19.4. The applicable rates are those specified in the current price list on file with the Public Service Commission and available at all customer center locations. (T)
7. The Company may increase or decrease rates within the specified ranges in this Tariff following thirty days notice to the commission. Notification of existing customers will be as follows: (a) rate increases - thirty day advance notification, (b) rate decreases - notification coincident with price adjustment.
8. Refer to A13.33 for discounts applicable to the subscription rate of selected multiple features. (T)
9. The Company will deliver all numbers/names, subject to technical limitations, including telephone numbers/names associated with Non-Published Listing Service as described in Section A6. (T)
10. Calling number Delivery Blocking - Permanent is available at no charge to the following customer groups:
  - a. Law enforcement and crisis intervention agencies as follows:

The agency should establish that its business is law enforcement or one which the divulgence of identities over the telephone could cause serious personal or physical harm to its employees or clients, such as a domestic violence intervention agency and;

The agency should establish that the forwarding of numbers/names through Caller ID - Basic, Caller ID, or Call Tracking would seriously impair or prevent it from performing its business and;

The agency should establish that no reasonable offering by the Company, other than blocking, will protect its desired anonymity.

The head of the agency must submit written certification on official letterhead to local Company management citing the need for blocking when the aforementioned conditions are met. The Company's limits of liability are described in A2.5.1. (T)
  - b. Subscribers of non-published (private) listing and non-listed (semi-private) listing services as described in Section A6. (T)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

#### A13.19.3 Regulations and Limitations of Service (Cont'd)

- A. The following limitations apply: (Cont'd)
11. Telephone numbers/names transmitted via Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management or Call Tracking are intended solely for the use of these subscribers. Resale of this information is prohibited. (T)
  12. Calling party information via Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management and Call Tracking are not available on operator handled calls. (T)
  13. The Company's liability arising out of the provision of any Touchstar service feature, including but not limited to the delivery or non-delivery of calling numbers/names, is limited as set forth in A2.5.1. (T)
  14. TouchStar service features are not available on trunks except as specifically noted in 2. preceding.
  15. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)
  16. Per use Call Return, Repeat Dialing, denial of per use Call Return and denial of per use Repeat Dialing are available to the following types of service where facilities permit: single line residence, single line business, multi-line residence, multi-line business and PBX trunks.

#### A13.19.4 Rates and Charges

A. Residence - Individual Features

(1) Call Return<sup>1</sup>

	Nonrecurring Charge	Monthly Rate	USOC	
(a) Per line	\$ -	\$6.95	NSS	
(b) Per use	1.25	-	NA	(T)
(c) Denial of per use <sup>2</sup>	-	-	BCR	
(2) Repeat Dialing <sup>1</sup>				
(a) Per line		5.95	NSQ	
(b) Per use	1.25	-	NA	(T)
(c) Denial of per use <sup>2</sup>	-	-	BRD	
(3) BusyConnect <sup>3</sup>				
(a) Per use	1.25	-	NA	(T)
(4) <i>Personalized Ring 6</i>				(T)
		Monthly Rate	USOC	
(a) Per line		5.95	NSK	
(5) <i>Selective</i> Call Forwarding				(T)
(a) Per line		5.95	NCE	
(6) Call Block				
(a) Per line		5.95	NSY	
(7) Call Tracing				
(a) Per line		5.95	NST	
(8) Caller ID Basic				
(a) Per line (Includes single lines, Multi-Line Hunt Groups, and lines in rotary arrangements)		8.00	NSD	

**Note 1:** Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

**Note 2:** Denial of per use Call Return and denial of per use Repeat Dialing should not be included in the determination of appropriate discounts when ordered in conjunction with other vertical service features.

**Note 3:** Denial of per use BusyConnect can be obtained using the Repeat Dialing denial of per use USOC BRD.

(DELETED)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

#### A13.19.4 Rates and Charges (Cont'd)

##### A. Residence - Individual Features (Cont'd)

(9) Caller ID				(T)
		<b>Monthly Rate</b>	<b>USOC</b>	
(a) Per line (Includes single lines, Multi-Line Hunt Groups, and lines in rotary arrangements)		<b>\$9.00</b>	<b>NXMCR</b>	
(10) Caller ID (without <i>Anonymous Call Blocking</i> )				(T)
(a) Per line per Multi-Line Hunt Group arrangement		<b>9.00</b>	<b>NXMMN</b>	
(11) Anonymous Call <i>Blocking</i>				(T)
(a) Per line		<b>5.95</b>	<b>HBV</b>	
(12) Calling Number Delivery Blocking Permanent <sup>1</sup>				
(a) Per line (chargeable)		<b>2.00</b>	<b>NOBPC</b>	
(13) Calling Number Delivery Blocking - Permanent (Non-Published and Non-Listed Customers)				
(a) Per line		-	<b>NOBPP</b>	

##### B. Business - Individual Features

(1) Call Return <sup>2</sup>		<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per line		\$-	<b>\$6.50</b>	<b>NSS</b>
(b) Per use		<b>1.25</b>	-	<b>NA</b>
(c) Denial of per use		-	-	<b>BCR</b>
(2) Repeat Dialing <sup>2</sup>				
(a) Per line		-	<b>6.50</b>	<b>NSQ</b>
(b) Per use		<b>1.25</b>	-	<b>NA</b>
(c) Denial of per use		-	-	<b>BRD</b>
(3) BusyConnect <sup>3</sup>				
(a) Per use		<b>1.25</b>	-	<b>NA</b>
(4) Call Selector				
			<b>Monthly Rate</b>	<b>USOC</b>
(a) Per line			<b>\$6.50</b>	<b>NSK</b>
(5) Preferred Call Forwarding				
(a) Per line			<b>6.00</b>	<b>NCE</b>
(6) Call Block				
(a) Per line			<b>6.50</b>	<b>NSY</b>
(7) Call Tracing				
(a) Per line			<b>6.50</b>	<b>NST</b>

**Note 1:** Denial of per use Call Return, denial of per use Repeat Dialing and Calling Number Delivery Blocking - Permanent should not be included in the determination of appropriate discounts when ordered in conjunction with other vertical service features.

**Note 2:** Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

**Note 3:** Denial of per use BusyConnect can be obtained using the Repeat Dialing Denial of per use USOC BRD.

## **A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

### **A13.30 Reserved for Future Use**

### **A13.31 Reserved for Future Use**

### **A13.32 Reserved for Future Use**

### **A13.33 Multi-Feature Discount Plan**

#### **A13.33.1 Description**

- A. The Multi-Feature Discount Plan is a packaging option which offers residence and business customers reduced monthly rates on selected optional network vertical services when a minimum purchase requirement of two features is met. Features included in the Multi-Feature Discount Plan are as follows:

##### **Custom Calling Services**

Call Waiting  
Call Forwarding Variable  
Three-Way Calling  
Speed Calling (8 code)  
Speed Calling (30 code)  
Call Forwarding Busy Line<sup>1</sup>  
Call Forwarding Don't Answer<sup>1</sup>  
Call Forwarding Don't Answer - Ring Control<sup>1</sup>  
Customer Control of Call Forwarding Busy Line<sup>1</sup>  
Customer Control of Call Forwarding Don't Answer<sup>1</sup>  
Remote Access - Call Forwarding Variable  
Call Waiting **ID**  
Three-Way Calling with Transfer

(T)

##### **Prestige Communications Service**

User Transfer/Conferencing<sup>2</sup>  
User Transfer/Conferencing/Call Pickup<sup>2</sup>  
User Transfer/Conferencing/Call Pickup/Call Hold<sup>2</sup>  
User Transfer/Conferencing/Call Hold<sup>2</sup>  
Speed Calling 6  
Speed Calling 30  
Call Waiting  
Call Forwarding Variable  
Call Forwarding Don't Answer<sup>1</sup>  
Call Forwarding Busy Line<sup>1</sup>

(T)

**Note 1:** Included in discount plan for business customers only.

**Note 2:** Basic Feature Group considered as single feature for determination of applicable discount.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.33 Multi-Feature Discount Plan (Cont'd)

#### A13.33.1 Description (Cont'd)

A. (Cont'd)

<b>RingMaster Service</b>	(T)
RingMaster I	(T)
RingMaster II	(T)
 <b>TouchStar Service</b>	 (T)
Call Return	
Repeat Dialing	
Call Tracing	
Call Block	
<b>Selective</b> Call Forwarding	(T)
<b>Personalized Ring 6</b>	(T)
Caller ID - Basic	
Caller ID	(T)
Anonymous Call <b>Blocking</b>	(T)
Enhanced Caller ID	
 <b>Area Plus Service<sup>1</sup></b>	 (T)

#### A13.33.2 Regulations and Limitations

- A. All existing regulations and limitations described in A12.6, A13.9, A13.19 and A13.34 applicable to the individual features listed in A13.33.1 remain in effect.
- B. Discounts are applicable on a per line basis. In order to be included in the determination of appropriate discounts, all features must be provisioned to a single customer at a single location.
- C. Appropriate Service Charges apply except during Company designated periods of special promotion.
- D. This Tariff sets forth minimum and maximum discount levels. The applicable discounts are those specified in the current price list on file with the Public Service Commission and available at all customer center locations.
- E. The Company may increase or decrease the discount levels within the specified ranges *herein* following thirty days notice to the Commission and existing subscribers. (T)
- F. Multi-Feature Discount Plan credit can be suspended as specified in A2.3.16. During the period of suspension, no recurring credit applies. (T)
- G. This plan is not available for Area Plus service lines with the Complete Choice option or for Complete Choice service lines. (T)

**Note 1:** Only included in discount plan for customers with a minimum of four other Multi-Feature Discount Plan eligible services.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.70 Privacy Manager Service

(T)

#### A13.70.1 Definition of Feature Offering

- A. Privacy **Manager** service will provide Caller ID subscribers with the ability to identify unavailable, unknown, blocked and private numbers. Privacy **Manager** service will intercept all unidentified calls before the subscribers telephone rings. If the call is marked private, the caller will be asked to press 1 to deliver his/her calling information. On unavailable or unknown numbers, the caller will be asked to state their name. Once the calling party is identified, the service will ring the subscriber and announce the calling party's information. The subscriber has the option to accept the call, reject the call, or send a "Do Not Solicit" message to a telemarketer.

(T)

#### A13.70.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:
1. Privacy **Manager** service is provided subject to the availability of facilities. (T)
  2. Privacy **Manager** service is available to single and multi-line residence customers. (T)
  3. Privacy **Manager** service is not compatible with Calling Number Delivery Blocking-Permanent, Internet Call Waiting Service, FX, FCO, ISDN or Prestige Communications Service. Privacy **Manager** service may not be compatible with RingMaster service in all switch types. (T)
  4. Caller ID and Touch-Tone service are required in order to subscribe to Privacy **Manager** service. (T)
  5. Privacy **Manager** service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)

#### A13.70.3 Rates and Charges

- A. The following rates are for Privacy **Manager** service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated. (T)
1. Residence

	Monthly Rate	USOC
(a) Per line except Complete Choice plan lines	\$7.95	PMX1R
(b) Per Complete Choice plan line	4.95	PMX1R

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.73 Reserved For Future Use

### A13.74 Reserved For Future Use

### A13.75 Reserved For Future Use

### A13.76 Internet Call Waiting Service

#### A13.76.1 Definition of Feature Offering

- A. Internet Call Waiting service (ICW) allows customers to manage their incoming calls while logged onto the Internet. When a customer is on the Internet with ICW running and receives a call, a small window pops up on the computer screen with the name and number of the caller and four disposition options for the call. Those options are as follows:
1. Accept the Call: This option terminates the Internet session. The user then must wait for the phone to ring to pick up the call.
  2. Send the Call to Voice Mail: This option sends the caller to voice mail if the ICW subscriber has voice mail.
  3. Place the Call on Hold: With this option the subscriber can generate a network announcement to the caller to please hold while the subscriber completes the current call.
  4. Forward the Call: The subscriber can route the call to another pre-selected phone number
  5. Ignore the Call/Time-Out: If the subscriber fails to choose a disposition option within 24 seconds, the time-out condition will occur. The caller will hear continuous ringing until the call is disconnected. This is a default option for customers who do not subscribe to Voice Mail.

#### A13.76.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:
1. Internet Call Waiting service is provided subject to the availability of facilities.
  2. Internet Call Waiting service is available to single and multi-line residence customers.
  3. Internet Call Waiting service is not compatible with Privacy **Manager** Service, ISDN, ADSL, Prestige, FCO or FX service. (T)
  4. The Company's liability arising out of the provision of Internet Call Waiting service, including but not limited to delivery or non-delivery of calling numbers/names, or the provision of other anonymity options to law enforcement agencies, is limited as set forth in A2.5.1.
  5. Telephone numbers/names transmitted via Internet Call Waiting service are intended solely for the use of the subscriber of this service. Resale of this information is prohibited.
  6. Internet Call Waiting service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
  7. Services charges do not apply for download of the Internet Call Waiting software.

#### A13.76.3 Rates and Charges<sup>1</sup>

- A. The following rate is for Internet Call Waiting Service only and is in addition to the applicable monthly rate for exchange access line service and any other service with which this service is associated.
1. Residence

	Monthly Rate	USOC
(a) Per Line	\$6.95	CWNET

**Note 1:** The monthly rate for ICW will be waived for the first thirty days of service.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.77 Voice Mail Calling Features Package a.k.a. Voice Mail Companion Services Package

(T)

#### A13.77.1 Definition of Service

- A. The Voice Mail **Calling Features** Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. All services available as part of this package are optionally available on an individual basis. The Voice Mail **Calling Features** Package consists of the following services (where available):

(T)

Call Forwarding Don't Answer or Call Forwarding Don't Answer – Ring Control

Call Forwarding Busy Line and/or Star 98 Access

The following optional features are also available as part of the package:

Message Waiting Indication - Audible or Message Waiting Indication – Audible/Visual

#### A13.77.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:
1. All regulations and restrictions which normally apply to the services when they are individually provided also apply when they are provided as part of this package.
  2. All services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to availability of facilities.
  3. The Voice Mail **Calling Features** Package can be suspended as specified in **Section A2**. The monthly rate for this service does not apply for the suspension period.
  4. The Voice Mail **Calling Features** Package is only available to individual line residence and business subscribers.
  5. Service Charges as provided in **Section A4** apply for the Voice Mail **Calling Features** Package.

(T)

(T)

(T)

#### A13.77.3 Rates and Charges

- A. The Voice Mail **Calling Features** Package is offered at the following rate:
1. Per line equipped

(T)

	Monthly Rate	USOC
(a) Residence	\$2.00	S98PK
(b) Business	9.75	S98CP



## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.78 BellSouth Essentials Package

#### A13.78.1 Definition of Service

- A. The BellSouth Essentials component provides a package of network features/services for residence customers. The component consists of all the features/services listed in B. following.
- B. The rates specified herein entitle a residence subscriber to unlimited use of the features/services specified following from the listed sections of this Tariff:

- A13.9 Call Waiting
- A13.19 Call Return
- A13.77 Voice Mail *Calling Features* Package

(T)

#### A13.78.2 Regulations and Limitations of Service

- A. The BellSouth Essentials component is only available to individual line residence subscribers.
- B. All rules, regulations and limitations specified in the Tariff sections listed in A13.78.1.B apply to the respective features/services requested as part of this package. In addition, the rules, regulations and limitations specified in A13.9 and A13.47 apply to Star 98 Access and Message Waiting Indication features requested as part of this package.
- C. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
- D. Service charges specified in Section A4 do not apply for transactions involving only the addition of, deletion of or changes to features/services requested as part of this package.
- E. Existing customers of the BellSouth Essentials component can not take advantage of special promotions for the BellSouth Essentials component or any of the features/services specified in A13.78.1.B preceding unless specifically allowed by the terms of the special promotion.

(T)

#### A13.78.3 Rates and Charges

- A. The following monthly rate applies for the BellSouth Essentials component in addition to the *monthly* rates for the features/services listed in A13.78.1.B preceding.

(T)

- 1. Per component package

- (a) Package savings credited to customer per residence line equipped

Monthly Rate	USOC
-\$2.35	999MC or 999VM <sup>1</sup>

### A13.79 211 Dialing Service

#### A13.79.1 General

- A. 211 Dialing Service ("211") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company") for delivery of general information via voice grade facilities, for community information and referral services. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105 and Section 1-11-770 of the South Carolina Code of Law.
- B. 211 is available in BellSouth Territory only. To provide access to a 211 number to end users in an independent company territory or to a CLECs end users within the local calling area, the 211 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- C. The Local Calling Area of the 211 subscriber will be the Basic Local Calling Area as defined in A3.5 of this Tariff, as facilities permit. If local calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 Service first in time will be entitled to retain the 211 number in the merged local calling area.

**Note 1:** The USOC 999VM should be used if the line is also equipped with BellSouth Voice Mail Service.

EFFECTIVE: November 1, 2007

## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.2 ISDN - Residence Service (IRS) (Cont'd)

#### A42.2.5 Optional Features (Cont'd)

##### A. Optional Features (Cont'd)

##### 2. (Cont'd)

- q. **Selective** Call Forwarding - Allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list. (T)
- If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to be forwarded.
- This feature will not work if the incoming call is from a telephone number in a hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.
- r. Call Block - This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.
- A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by preselecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.
- If the customer also subscribes to **Selective** Call Forwarding and/or **Personalized Ring 6** and the same telephone numbers appear on those screening lists, Call Block will take precedence. (T)
- This feature will not work if the incoming call is from a telephone number in a hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.
- s. **Personalized Ring 6** - This feature provides an alerting to the subscribing customer for up to six specific telephone numbers. (T)
- The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted. Calls from the telephone numbers not included on the screening list will produce a normal ring.
- When a telephone number on the **Personalized Ring 6** screening list also appears on the **Selective** Call Forwarding list, the **Selective** Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked. (T)
- The customer's line will not produce an alert if the incoming call is from a telephone number in a hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.
- t. Repeat Dialing - Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.2 ISDN - Residence Service (IRS) (Cont'd)

#### A42.2.5 Optional Features (Cont'd)

##### B. Rates and Charges (Cont'd)

##### 1. Optional Features (Cont'd)

##### b. Optional Circuit Switched Features for use with non-EKTS or EKTS CPE (Cont'd)

##### (10) Six-Way Conference, Drop, Hold and Transfer<sup>1</sup>

	Installation Charge	Monthly Rate	USOC	
(a) Per user profile	\$1.00	\$12.00	LLY6P	
(11) Speed Calling				
(a) Per user	1.00	3.00	LLZSU	
(12) Visual Message Waiting Indicator				
(a) Per PDN	1.00	.50	LLAVP	
(13) Audible Message Waiting Indicator (5ESS/EWSD)				(T)
(a) Per PDN	1.00	.50	MWW	
(14) Additional Call Appearance, PDN or DN <sup>2</sup>				
(a) Each	1.00	.75	DS1FG	
(15) Call Tracing				
(a) Per user profile <sup>3</sup>	1.00	3.50	NST	(T)
(16) Call Return (5ESS/EWSD)				
(a) Per user profile <sup>3</sup>	1.00	3.50	NSS	(T)
(17) <i>Selective</i> Call Forwarding				
(a) Per user profile <sup>3</sup>	1.00	2.50	NCE	
(18) Call Block				
(a) Per User Profile <sup>3</sup>	1.00	3.50	NSY	(T)
(19) <i>Personalized Ring 6</i>				
(a) Per user profile	1.00	2.50	NSK	(T)
(20) Repeat Dialing (5ESS/EWSD)				
(a) Per user profile <sup>3</sup>	1.00	3.50	NSQ	
(21) Automatic Line/Direct Connect				
(a) Per DN per Terminal (5ESS/DMS)	1.00	.75	M6GN9	
(22) Selective Call Acceptance				
(a) Per user profile (5ESS/DMS)	1.00	2.00	M6K16	
(23) Station Restriction - Denied Origination <sup>3</sup>				
(a) Per user profile	1.00	1.00	M6LOA	
(24) Station Restriction - Denied Termination <sup>3</sup>				
(a) Per user profile	1.00	1.00	M6LTA	
(25) Redirecting Number Delivery – No Rate (Provisioning USOC: DS1RD)				

**Note 1:** Only one type of Conference, Drop, Hold and Transfer is allowed per user.

**Note 2:** Additional Call Appearance on PDN or Secondary Only DN - First Appearance will appear on all sets where numbers appear.

**Note 3:** Feature to be applied per DN on EWSD.

(T)

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.2 Statewide Rate Schedules (Cont'd)

#### A103.2.4 (DELETED)

#### A103.2.5 PreferredPack Plan

(Obsoleted October 17, 2005, Type 4. Not available for new installations, additions to existing installations, or transfers of existing service to a new location. The following terms and conditions apply to any customer who is receiving this service as of October 16, 2005, and they will continue to apply until such a customer terminates the service or changes service locations.)

##### A. Description of Service

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.4.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections: (T)
  - A13.9 Call Waiting **ID**, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access (T)
  - A13.19 Caller ID, Call Return (T)
  - A13.47 Message Waiting Indication
  - A13.70 Privacy **Manager** service (T)

##### B. Regulations and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.5.A.3.
2. All rules, regulations and limitations specified in the sections listed in A103.2.5.A.3 apply to the respective features/services requested as part of this package. (T)
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package. (T)
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.2.5.A.3 unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies. (T)

##### C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$8.00	\$29.00	PAMA5

EFFECTIVE: November 1, 2007

## A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

### A113.17 Feature Packages

#### A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type 4. Not available for new installations, additions or on transfers of service to a new location.)

##### A. Description of Service

1. This feature package provides a package of network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9	Call Waiting <b>ID</b> , Three-Way Calling, Call Forwarding Busy Line <sup>1</sup> , Call Forwarding Don't Answer <sup>1</sup> (with or without Ring Control), Star 98 Access <sup>1</sup>	(T)
A13.19	Caller ID, Call Return	(T)
A13.47	Message Waiting Indication <sup>1</sup>	
A13.70	Privacy <b>Manager</b> service	(T)

##### B. Regulations and Limitations of Service

1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A113.17.1.A.2.
2. All rules, regulations and limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of this feature package can not take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2 preceding unless specifically allowed by the terms of the special promotion.
6. This feature package is not available with a line provided as part of any Complete Choice service or plan, a line specified as Message Rate or Measured Service, or a line equipped with the BellSouth Essentials package. For the purpose of this feature package availability, Area Plus service lines are not specified as Measured Service lines.
7. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies

##### C. Rates and Charges

1. The following monthly rate applies for this feature package.

	Monthly Rate	USOC
(a) Per feature package	\$17.00	PAMA1 <sup>1</sup> or PAMA2

**Note 1:** The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.

## **A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

### **A113.20 TouchStar Service**

(T)

(Obsoluted 3-28-95, Type 4) Existing Caller ID - Multi-Line customers may retain their existing service as specified in this section of the Tariff if they so choose or change to Caller ID - Basic or Caller ID as specified in A13.19. If these customers want to change or add to their existing service, they will have to convert to Caller ID - Basic or Caller ID as specified in A13.19. Service charges from Section A4 shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19.

(T)

#### **A113.20.1 Reserved for Futute Use**

#### **A113.20.2 Definitions of Feature Offerings**

##### **A. Caller ID - Multi-Line**

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming telephone calls.

The following information is transmitted to the Caller ID - Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID - Multi-Line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID - Multi-Line will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a line equipped with RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

(T)

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group unless the telephone number is Telephone Number (TN) identified.

Caller ID - Multi-Line is not available on operator handled calls.

#### **A113.20.3 Regulations and Limitations of Service**

##### **A. The following limitations apply:**

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service capable offices.

(T)